

**NEWS RELEASE**

**March 28, 2013**



**ORANGE COUNTY GRAND JURY**

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**OCTA's ACCESS Service – The Way to Go!!!!**

**Santa Ana, California---** The Orange County Transit Authority (OCTA) is responsible for the public transportation services in Orange County. In conjunction with its fixed-route bus service, OCTA is required to provide complementary Paratransit service to fulfill the public transportation requirements of the Americans with Disabilities Act (ADA) of 1990. Complying with the regulations of the U.S. Department of Transportation (DOT) fulfills those ADA requirements.

ACCESS is OCTA's shared-ride Paratransit service for people who are unable to use the regular fixed-route bus service because of functional limitations due to a developmental or physical disability.

OCTA's ACCESS service provides a critical and much-needed Paratransit service for its qualified passengers. This study by the 2012-2013 Orange County Grand Jury provides details on the service, its processes, contracting practices, performance, as well as recommendations for enhancements and cost-efficiencies to OCTA's ACCESS service.

The Grand Jury report, including Findings/Conclusions and Recommendations, can be found on the Orange County Grand Jury's Web site, [www.ocgrandjury.org](http://www.ocgrandjury.org). This report will also be included as part of the Final Report of the 2012-2013 Grand Jury, to be published later this year.

**2012-2013 Orange County Grand Jury**

A handwritten signature in blue ink that reads "Ray Garcia".

Raymond Garcia  
Foreman